

# THE PLATINUM PACKAGING GROUP

## PLAT**SERV** Technical Support

### *Installation / Service Agreement / Rates*

Below are The Platinum Packaging Group's Installation and Service Rates for your review.

Please note; Regular working hours for techs are Monday through Friday, 6:00am-12:00pm, and 1:00pm to 3:00pm. If required, **PPG** will select the best method of travel (non-drivable distances more than 6 hrs). Travel by public carrier and rental car will be billed at the cost incurred. If a customer requests a layover, expenses for hotel to stay overnight will be charged. *\*Hotel costs will not exceed \$150/day (dependent upon location and cost of reasonable hotel). Cost of meals, tolls and general travel expenses will be charged.*

#### Hourly Service Rates:

- **\$245.00/hr.** for Service Engineer labor performed at the customer's plant during regular working hours.
- **\$275.00/hr.** labor charge for time; exceeding eight (8) hours in one day, work done before or after regular work hours
- **\$405.00/hr.** for labor performed on Saturday, Sunday or a Holiday.

#### Hourly Travel Rates:

- **\$215.00/hr.** will be charged for travel time during regular working hours to and from the customer's plant from the Service Engineer's home location.
- **\$275.00/hr.** will be charged for travel on weekends or during a Holiday.
- Please note, for travel over 1-1/2 hours (one way) and service calls that fall between our lunch hour (12:00pm-1:00pm) we will bill for the cost of the meal.

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